

Terms and Conditions

By purchasing goods from NBN International or its partners the customer accepts the terms herein.

NBN International or its partners:

1. Will keep the customer informed of changes to these Terms and Conditions and the NBN International Privacy Statement by publishing details on the NBN International website.
2. Will protect the privacy of the customer in accordance with the NBN International Privacy Statement.
3. Will make every reasonable effort to process the customer's order within 5 working days of the goods being in stock.
4. Will make every reasonable effort to inform the customer of current stock availability during the checkout process.
5. Will ship goods to the customer using the shipping method chosen by the customer during the checkout process. The delivery timescales stated during the checkout process are for guidance only and do not constitute a binding contract.
6. Will pre-authorise the customer's credit card at the point of order but will only charge the customer at the point of shipping.
7. Will make every reasonable effort to secure customer data and credit card payment processes.
8. Do not accept liability for any losses arising from the transmission of customer data or credit card data across the Internet.
9. Will make a full refund excluding delivery costs for unwanted goods returned in their original condition up to 30 days after the date of delivery.
10. Will not accept returns of CDs and DVDs where the seal has been broken.
11. Will make a full refund for goods sent in error or damaged upon receipt.
12. Will make a full refund for any shipping costs (both for the original delivery and the return) where goods are sent in error or damaged upon receipt.
13. Will provide order tracking information either through the NBN International website or if the customer contacts Customer Service.
14. May from time to time run promotional offers. Such offers may be available for a limited time period and may not apply to all available goods. The terms of promotional offers may be altered at any time or they may be cancelled without warning.
15. Will ensure that all taxes, shipping costs and any promotional offers are made clear to the customer during the checkout process.

The customer:

1. Is entitled to view the NBN International website using a web browser.
2. Will not infringe copyright and intellectual property rights or any other applicable laws.

3. Will not use any goods for any use other than their intended use as specified in these Terms and Conditions.
4. Will not make copies of any part of the NBN International website.
5. Will not copy, reproduce, disseminate, distribute, forward, publish, transmit, adapt, modify, create derivative works from, sell or sublicense the goods supplied in any way without the written permission from the owner of the intellectual property rights of the goods supplied.
6. Will pay for all goods and services, including all applicable taxes and import duties.
7. Will provide accurate and truthful information.
8. Will not in any way compromise the integrity of our software or systems by using any device, software or routine to interfere or attempt to interfere with the proper working of the NBN International website.
9. Will not take action of any kind against NBN International in the event of termination of this agreement, non-supply, or unfitness for purpose of the goods supplied.
10. Takes ownership and accepts full responsibility for goods at the point of receipt by the customer or a person authorised by the customer to accept receipt.
11. Will inform NBN International Customer Service before returning any goods.
12. Will return unwanted goods at their own cost in their original condition within 30 days of receipt.
13. Will return unwanted goods to the address provided by NBN International Customer Service.
14. Will inform NBN International Customer Service within 7 days of receipt if goods are sent in error or damaged upon receipt.
15. Will ensure that all returned goods are suitably packaged to prevent damage.

Customer Service

Telephone: +44 (0) 1752 202301

Email: csevs@nbninternational.com

NBN International

Registered in the UK as Book Network International Ltd, 4957045

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