Privacy Statement

NBN International is committed to protecting the privacy of its customers and of visitors to its website(s). However, it is necessary to collect, store and share your personal data in order to provide certain services. The Internet is not 100% secure but we will make every reasonable effort to protect your personal data.

By giving us your personal data (while placing an order or enquiry), you consent to its use in-line with our Privacy Policy. By visiting our website you agree to our use of cookies as described below. Our Privacy Policy may change at any time. Frequent visitors to our website(s) are advised to check the policy regularly.

The Data Protection Act of 1998 gives you the right to access any personal data that we hold about you. Contact cservs@nbinternational.com to learn more but please be aware that we may charge a small fee to cover administrative costs.

Privacy Policy

This policy explains our role as a Data Processor under the Data Protection Act of 1998, it also describes the information we collect, and how that information is stored and used. The last part of the policy tells you about our use of Cookies and links to third-party websites.

Data Processor

In relation to personal data, Data Processor, means any person (other than an employee of the data controller) who processes the data on behalf of the data controller. NBN International processes data on behalf of its clients, which means we collect and store your data before handing it over to the publisher(s) of the book(s) you buy.

The website of the Information Commissioner’s Office provides further information.

The information we collect

We collect your name and address and credit card details for the fulfilment of orders. We also collect your email address and/or telephone number so that we can notify you about the status of your order. From 1st January 2015 we are required to collect two pieces of information about the location of customers buying ebooks, the first piece is your address, and the second is your computer’s IP address.
How information is stored

Your name, address and contact data are stored on an internal database. We do not permanently store your credit card details. Every reasonable effort is made to secure the computer systems that are used to process your order(s).

How information is used

We use your personal data to fulfil orders and to contact you about the status of your orders. We also send your personal details to the publisher(s) of the book(s) you buy. We may share your personal data with relevant government authorities, if required to do so by law.

Use of Cookies

Our website uses cookies to track your input when placing an order, to remember your preferences for things like language settings, and to monitor usage for fault diagnosis.

Links to third-party websites

Our website features links to third-party websites. These links are provided for informational purposes only, NBN International does not share your personal data with these sites (with the exception of client publishers as mentioned above) and accepts no responsibility for the content found on external sites.